



Terms and Conditions

Welcome to **ABC Saddlery Ltd**. These Terms and Conditions (“Terms”) govern your use of our website and the purchase of products from us. By accessing our website or placing an order, you agree to be bound by these Terms.

1. Company Information

ABC Saddlery Ltd

Company Registration No: **03601020**

2. Eligibility

You must be at least 18 years old and capable of entering into legally binding contracts to use this website and place orders.

3. Products

We sell equestrian products only. Product descriptions, images, and prices are provided on our website. While we aim for accuracy, we cannot guarantee that all details are always error-free.

4. Orders

- By placing an order, you are offering to purchase products in accordance with these Terms.
 - All orders are subject to acceptance. You will receive an email confirmation once your order has been accepted.
 - We reserve the right to refuse or cancel orders where payment has not been received, where products are unavailable, or if fraudulent activity is suspected.
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5. Pricing & Payment

- All prices are stated in **GBP (£)** and include VAT where applicable.
- We currently accept **PayPal** as our sole payment method.
- Payment must be received in full before goods are dispatched.



6. Shipping & Delivery

- We only deliver within the **United Kingdom**.
- Delivery times and costs are displayed at checkout. While we make every effort to deliver within the estimated timeframe, delays may occasionally occur beyond our control.
- Risk of loss or damage passes to you once goods are delivered.

7. Returns & Refunds

- You have the right to return products within **14 days** of receipt, in line with UK Consumer Contracts Regulations.
- Items must be returned unused, in their original packaging, and in a resalable condition.
- Refunds will be processed via the original payment method (PayPal) within 14 days of receiving the returned goods.
- Return shipping costs are the responsibility of the customer, unless the item is faulty or incorrect.

8. Faulty or Incorrect Goods

If you receive faulty, damaged, or incorrect products, please contact us within 7 days of receipt. We will arrange a replacement or full refund, including return shipping costs.

9. Intellectual Property

All content on this website, including text, images, logos, and product information, is the property of **ABC Saddlery Ltd** and protected under intellectual property laws. You may not copy, reproduce, or use any content without prior written consent.

10. Limitation of Liability

- To the fullest extent permitted by law, ABC Saddlery Ltd will not be liable for any indirect, incidental, or consequential damages arising out of your use of our website or products.



- Our liability is limited to the purchase price of the products you have bought.

11. Privacy & Data Protection

We are committed to protecting your personal data. Please refer to our **Privacy Policy** for details on how your information is collected, used, and stored.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of **England and Wales**. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Contact Us

If you have any questions about these Terms, please contact us:

ABC Saddlery Ltd

Unit 151 Fordham Road, Isleham, Ely, Cambs CB7 5QX

Email: vincent@abcsaddlery.co.uk

Telephone: 07923831780